

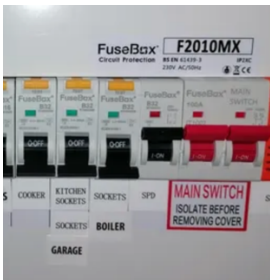
No power in my Parlour/Van

First of all ensure the Main house supply is still on (The trip inside the house NOT inside the pod)

If the supply to the pod is live the next test is to open the Consumer unit (fusebox) and look for the RCBO. The below is a picture of a generic consumer unit with 4 RCBO's (black trip switches)



Depending on the spec of the pod/van some units will have more than others.



The main thing is to check all of the RCBO are in the up position . If all of them are in the up position press the “Test” button on each one. This will show there is power going down the circuit and confirms the supply to the fuse board is correct and that the issue is inside the parlour/van.

If the RCBO doesn't flick into the down position when the “test” button is pressed this means there is no power going to the parlour from the house , recheck house fuse board and the power lead connection to the Parlour .

One of the main issues seen is that the “Sockets” trip will keep on tripping or instantly trip as soon as it is reset. This can be caused by a faulty appliance being plugged in. To test this unplug ALL of the appliances which are plugged into the wall sockets inside the parlour/Van . This includes bath,table,blasters, chargers etc.

Once everything is unplugged reset the “sockets” trip and see how it behaves. If it stays in the up position this usually means a faulty appliance so plug in each appliance one and a time until it trips , this will show you which appliance is faulty.

If everything is unplugged and it still trips it could mean water ingress somewhere in the wiring or a Faulty socket/wiring issue and so an electrician should be called to verify (if still under warranty contact Wet Pets to agree what action needs to be taken)